CD AUDIT

CENTRAL DATA

Introducing CD Audit

CD Audit is a **web-based data change tracking tool** that shows the complete history of any record in CloudSuite Distribution (CSD). It captures **what changed, when it changed, who or what changed it**, and the previous values, presenting everything in a clear, chronological timeline. Think of CD Audit as a **time machine for your ERP data** built for fast answers, not forensic investigations.

Why It Matters

When something goes wrong with orders, pricing, inventory, or master data, the first question is always: **"What changed?"**

Without a clear audit trail, teams rely on assumptions, system logs, or tribal knowledge. CD Audit answers that question instantly, eliminating guesswork, reducing investigation time, and restoring confidence in your data.

What CD Audit Does

- Displays the **full change history** of a record from creation to present
- Shows **before-and-after values** at the field level
- Organizes changes into a **visual, event-based timeline**
- Makes data changes understandable to both technical and non-technical users

Key Benefits

- **Instant Answers -** See complete change history, no manual digging or log analysis.
- **Visual Timeline -** Easy-to-read chronological view with clear old → new value comparisons.
- **Secure Access -** Uses existing Infor credentials with role-based security.
- **No Extra Storage -** Leverages Infor Data Fabric, no separate DB or maintenance required.
- **Export Ready -** Download change history to CSV for audits, analysis, or record-keeping.

Features at a Glance

- Field-level old/new value tracking with timestamps
- Chronological timeline of all record changes
- User and process attribution (manual, batch, API/integration)
- Filters by table, record, field, user, process, and date
- Coverage across 30+ CSD tables
- CSV export for audits and analysis
- Runs in Infor OS with role-based security

Who Uses CD Audit

CD Audit is designed for any team that needs to investigate or validate data changes:

- **Customer Service** – Troubleshoot order, pricing, or customer record issues
- **Finance** – Track invoice, payment, credit, or GL-related changes
- **Operations** – Review inventory and warehouse adjustments
- **IT & Admins** – Investigate system behavior, integrations, and automation

How It Works

1. User enters a record identifier (e.g., customer number, order number).
2. CD Audit retrieves the **entire change history** for that record.
3. Results are displayed as a **complete timeline**, showing:
    a. Fields changed
    b. Old and new values
    c. Date and time of change
    d. User or process source

Case Study: Central Pro Supply

"*CD Audit makes it so easy to see who changed something, what they changed and when. Questions that used to take hours of research or require help from IT can now be answered instantly by our managers, buyers and product teams. Everyone who uses it loves it, and we can't imagine working without it.*"

— **Holly Horner**, Director of Information Systems, Central Pro Supply

